Mounick Reddy

Sr Product Designer

Focused on creating meaningful experiences through design

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Bangalore, IN

EXPERIENCE

NetCore

Sr Product Designer
Dec 2022 - Present

- Own and lead the overall design strategy for Enterprise CEE (Customer Engagement) and CPaaS(Email, SMS, WhatsApp and RCS API service platform) and partially worked on the CDP(Customer Data Platform) platform.
- Led the design process for various product features, collaborating with cross-functional teams including engineers, product managers, and researchers.
- Created user flows, wireframes, and prototypes for desktop and mobile platforms, considering technical constraints.
- Conducted user research and usability testing to inform design decisions resulting in a 20% increase in user satisfaction scores
- Mentored and worked with Associate Product Designer and Interaction
 Designer to set up the grounds and cover all the existing components by
 launching the Infinity Design System.

Innominds

Product Designer

May 2022 - Nov 2022

- · Responsible for establishing brand guidelines and design systems
- Partnered with an external design agency in revamping Envelopes.com
- Extensively worked on simplifying the checkout process for multiple projects.
- Maintain comprehensive documentation including storyboards, flows, wireframes, prototypes, and final visual designs.

Moonraft

Associate Product Designer
January 2020 - April 2022

- Redesigned the User Segmentation feature at Coutloot, resulting in a 53% decrease in customer support queries.
- April 2022 Responsible for rebranding and establishing a design system. Enhanced group buying options, contributing to a 45% increase in e-commerce sales over six months.
 - Focused on improving user experience and driving business growth.

EDUCATION

KCG College of Technology

B.E - MECH • Affilated to Anna University • 2014 - 2018

Mechanical (MECH) Graduate, holding Bachelor of Engineering (B.E) Degree.

SKILLS



HONORS

TOOLS

Performer of the Quarter • Innominds Software • 2022